Remote Access Documentation

Problem Description

End user needs HRA Installed on his/her PC

Procedure

1. End user must have local admin permissions on the laptop. To verify this go to Start>Control Panel> User accounts



Go to <u>http://honeywell.com/sites/ipc/Pages/downloads.aspx</u> (Select appropriate regional package)

HRA Software Downloads (Unzip the Package and Install)

- » Download Remote Access Software (US, CANLA Regions)
- Download Remote Access Software (Asia-Pacific Region)
- Download Remote Access Software (EMEA Region)

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3. Save the file to your desktop

| File Down | load - Security Warning |
|----------------------------|--|
| Do you | want to run or save this file? |
| SAVE file to y deskt | Name: hraus-installer-win-3.0.3050.exe Type: Application, 7.26MB the From: ipc.honeywell.com OUIT Run Save Cancel |
| ٢ | While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not run or save this software. What's the risk? |

- 4. Locate the file on your desktop, double-click to open. Run >> Next. You will then begin the install:
- 5. Once the script is finished, a popup will appear with notification to end user install is complete and to reboot the system. Reboot allows for bindings with TCP/IP protocol stack.



- 6. Reboot the laptop.
- 7. Once your computer has restarted, the application will have already started up in your system tray as shown:





DRAFT Honeywell Confidential 8. Click connect to launch the PTA digital ID authentication screen

| AnyConnect Secure Mobility Client | | | | |
|--------------------------------------|---------|--|--|--|
| VPN: Ready to connect. | 2 | | | |
| honeywell-uswest 🗸 | Connect | | | |
| Network: Connected (174.3.243.91) | | | | |
| wired | Vi H | | | |
| Advanced | | | | |

9. Enter certificate password

| VeriSign Personal Trust Agent | | | | |
|--|-----------|--|--|--|
| Open Your Profile | | | | |
| Enter the user name and password for your Profile. | | | | |
| User Name : | E498361 👻 | | | |
| Password : | ••••• | | | |
| Open Cancel Help | | | | |

10. The HRA icon will change to connected state $final mathrmal{matrix{mathrmal{mathrmal{mathrmal{mathrmal{matrix}{mathrmal{mathrmal{mathrmal{mathrmal{matrix}{mathrmal{mathrmal{mathrmal{matrix}{mathrmal{matrix}{mathrmal{matrix}{mathrmal{matrix}}}}}}}}$