Technical Bulletin

TRIDIUM

Asure ID Software Removed from Niagara Enterprise Security Starting 4.10u8 and 4.13u3

Tridium will no longer support or include within Niagara Enterprise Security the Asure ID 7 and The Asure ID integration software due to implementation issues that do not meet Tridium's current security standards.

These two components, when added, allowed for integrated identity management, printing badges, and photo capture.

ORDERING OPTIONS

DR-SEC-S-ASURE	Photo ID Driver – enables photo import and integrated photo ID management.
SEC-ASURE-ID	HID Asure ID SDK Software – used for photo capture, creating badge templates and printing badges

WHY IS THIS CHANGE NECESSARY

Internet standards and regulatory bodies continue to increase the recommended security posture for software solutions. Tridium will only utilize solutions that align with current recommendations.

WHAT IS CHANGING

As of 4.10u8 and 4.13.u3, part numbers: DR-SEC-S-ASURE and SEC-ASURE-ID will be *removed* from the Niagara Enterprise Security installer. In addition, the Integrated Badge Printing functionality will be temporally unavailable until Tridium creates native functionality in an upcoming release of Niagara Enterprise Security.

- **DEPRECATED:** DR-SEC-S-ASURE for photo ID badge processing utilizing the HID Asure ID photo ID software package. Each instance of this option allowed connection of one Asure ID workstation to the Niagara Enterprise Security Supervisor. This driver product **does not include** the HID Asure ID Software (SEC-ASURE-ID).

- **DEPRECATED:** SEC-ASURE-ID Asure ID 7 photo ID software for photo capture, printing, and badge template design. This product **required** the DR-SEC-S-ASURE driver to provide a single photo ID workstation.

NEXT STEPS FOR OEM PARTNERS
Existing customers will NOT lose functionality if upgrading an existing installation, but Tridium recommends removal and using the workaround linked to below. Any new installations will no longer be able to purchase DR-SEC-S-ASURE and SEC-ASURE-ID and will need to follow the workaround described in the document linked to below.

To mitigate the impact of this change on current users of Niagara Enterprise Security's Integrated Photo ID capability deploy this workaround solution:

DOWNLOAD

July 2024

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Tridium is a world leader in business application frameworks — advancing truly open environments that harness the power of the Internet of Things. Our products allow diverse monitoring, control and automation systems to communicate and collaborate in buildings, data centers, manufacturing systems, smart cities and more. We create smarter, safer and more efficient enterprises and communities — bringing intelligence and connectivity to the network edge and back.

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