

MORE THAN 8 OUT OF 10 BUILDING MANAGERS USING AI WILL DO MORE IN 2025

Honeywell Research finds U.S.-based building managers using AI are using it to help improve their security, energy management and predictive maintenance.

84%

OF BUILDING MANAGERS TO USE AI TO HELP IMPROVE BUILDINGS OPERATIONS

The 84% who will increase use of AI includes:

40%

plan to significantly increase the use of AI

44%

plan to moderately increase in the coming 12 months

Top 3 areas in which managers use AI:

56%

Improving security

55%

Energy management

49%

Predictive maintenance

92%

OF BUILDING OPERATIONS DECISION MAKERS CITE DIFFICULTY IN HIRING TECH SAVVY STAFF. AI IS POISED TO ADDRESS THIS CHALLENGE BY:



Enhance workforce training



Augment current workforce



Upskill employees

Honeywell commissioned Wakefield Research to conduct Honeywell Building Managers Research, which is an Omnibus study polling individuals from January 10 to January 16, 2025, using an email invitation and online survey format. The study polled 250 U.S. building managers and decision makers with building types including offices, hospitals, airports, schools, universities, hotels and data centers. To participate in the research, respondents had to use AI-enabled property management systems.

For more information, visit [Commercial Building Solutions and Technologies](#)

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