

Honeywell Remote Access Setup instructions (Windows Systems only)

Contents

| | |
|--|---|
| Honeywell Laptops and Desktops: | 2 |
| Non-Honeywell Laptops and Desktops:..... | 3 |

Honeywell Remote Access Setup instructions (Windows Systems only)

Honeywell Laptops and Desktops:

1. All Honeywell issued Laptops and Desktops will have Cisco AnyConnect with Profiles and HRA / VPN certificate preinstalled.
2. User need to set HRA / VPN password using <https://mspki.honeywell.com/certpas>
3. User can start connecting to **HRA / VPN**.
4. In case of issues [click here](#) for troubleshooting instructions.

Honeywell Remote Access Setup instructions (Windows Systems only)

Non-Honeywell Laptops and Desktops:

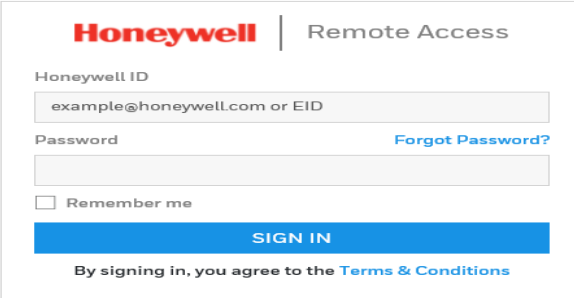
Following steps need to be performed by administrator or local IT support.

1. If Cisco AnyConnect Client already exists on user machine, perform the following steps.
 - a. [Click here](#) to Download profiles.
 - b. Navigate to one of the following folders based on operating system.

Window XP - %ALLUSERSPROFILE%\Application Data\Cisco\Cisco AnyConnect Secure Mobility Client\Profile
Windows 7 and above – C:\ProgramData\Cisco\Cisco AnyConnect Secure Mobility Client\Profile
 - c. Delete all existing files from the folder.
 - d. Extract the downloaded zip file and copy the files to the folder.
2. If Cisco AnyConnect Client does not exist on user machine, perform the following steps.
 - a. [Click here](#) to Download Cisco AnyConnect Installable with Profiles.
 - b. To install, Run the download installer as “**Run as Administrator**”.

Following steps need to be performed by user

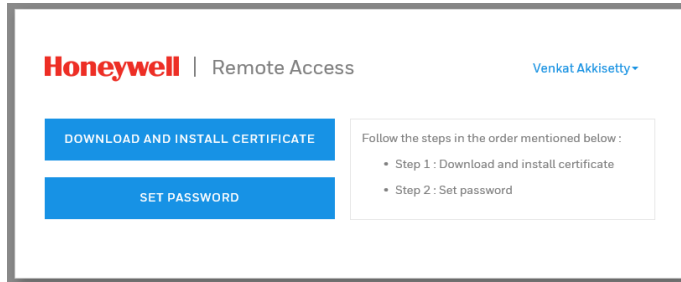
1. [Click here](#) to Enroll a **certificate** and setup a **password** for VPN / HRA Authentication.
2. Enter Honeywell **EID** and **LDAP** password and click on “**SIGN IN**”.



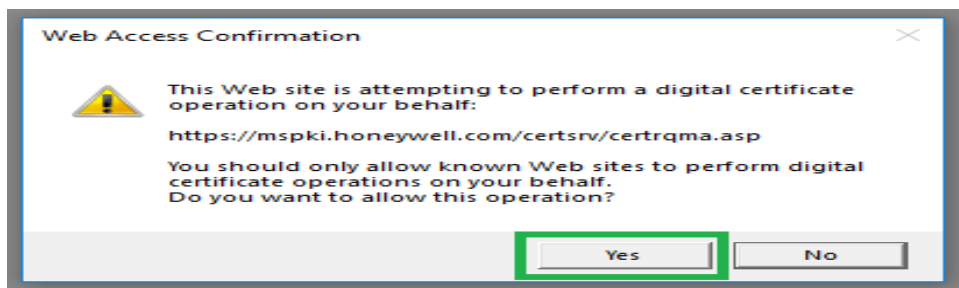
The screenshot shows the Honeywell Remote Access login interface. At the top left is the Honeywell logo, and to its right is the text "Remote Access". Below this, there is a "Honeywell ID" label followed by a text input field containing "example@honeywell.com or EID". Underneath is a "Password" label with a corresponding text input field and a blue link for "Forgot Password?". A checkbox labeled "Remember me" is positioned below the password field. A prominent blue button with the text "SIGN IN" is centered below the checkbox. At the bottom of the form, a small line of text reads "By signing in, you agree to the Terms & Conditions".

Honeywell Remote Access Setup instructions (Windows Systems only)

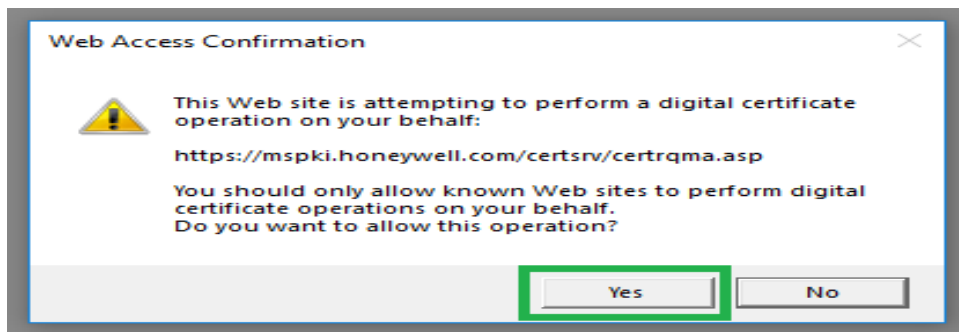
3. Click on **Download and Install Certificate**.



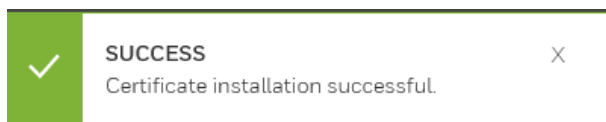
4. Select '**Yes**' on the first Web Access Confirmation pop-up.



5. Select '**Yes**' on the Second Web Access Confirmation pop-up.

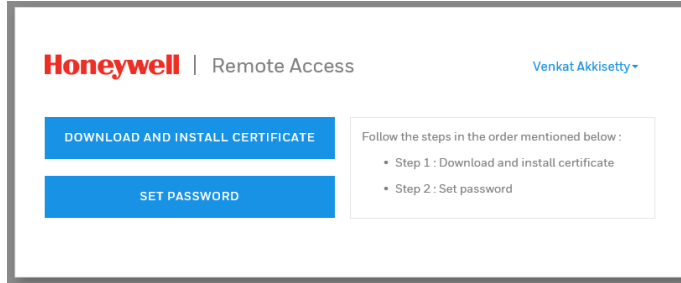


6. User will receive a Success message stating that the certificate has been installed.



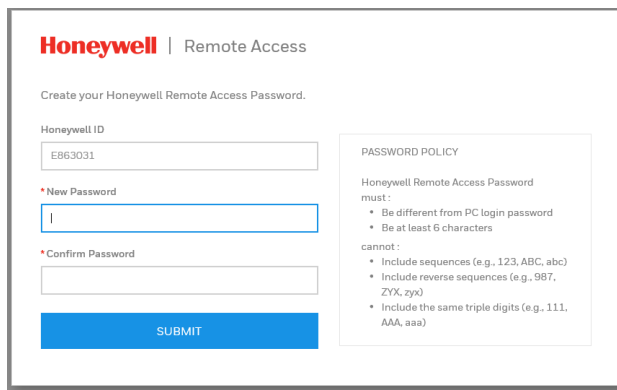
Honeywell Remote Access Setup instructions (Windows Systems only)

7. Click on Set Password to set your Remote Access(VPN) password.



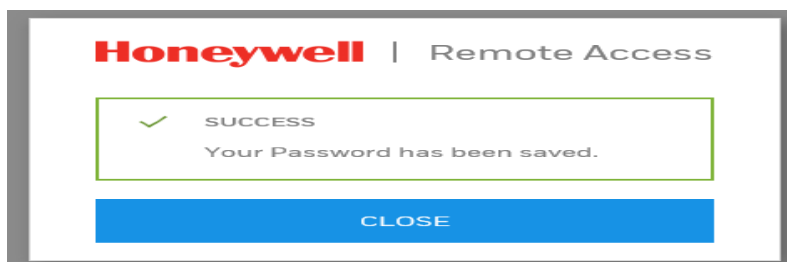
The screenshot shows the Honeywell Remote Access interface. At the top left is the Honeywell logo and 'Remote Access'. At the top right is the user name 'Venkat Akkisetty'. Below the logo are two blue buttons: 'DOWNLOAD AND INSTALL CERTIFICATE' and 'SET PASSWORD'. To the right of these buttons is a box with the text 'Follow the steps in the order mentioned below:' followed by a list: 'Step 1: Download and install certificate' and 'Step 2: Set password'.

8. Enter Password and Confirm Password and click on SUBMIT.



The screenshot shows the Honeywell Remote Access password creation page. At the top left is the Honeywell logo and 'Remote Access'. Below the logo is the text 'Create your Honeywell Remote Access Password.' followed by 'Honeywell ID' and a text input field containing 'E863031'. Below that are two more text input fields: '* New Password' and '* Confirm Password'. At the bottom is a blue 'SUBMIT' button. To the right is a 'PASSWORD POLICY' box with the following text: 'Honeywell Remote Access Password must:' followed by a list: 'Be different from PC login password' and 'Be at least 6 characters'. Below that is the text 'cannot:' followed by a list: 'Include sequences (e.g., 123, ABC, abc)', 'Include reverse sequences (e.g., 987, ZYX, zyx)', and 'Include the same triple digits (e.g., 111, AAA, aaa)'.

9. Click on CLOSE.

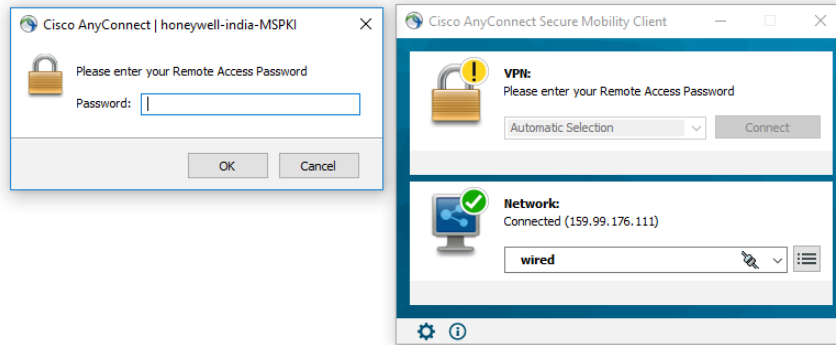


The screenshot shows a success message box. At the top left is the Honeywell logo and 'Remote Access'. Below the logo is a green checkmark icon followed by the text 'SUCCESS' and 'Your Password has been saved.' Below this is a blue 'CLOSE' button.

10. Restart the Computer and then perform the following steps to verify the connectivity.

Honeywell Remote Access Setup instructions (Windows Systems only)

11. Open Cisco AnyConnect Client and click connect.



12. Enter Remote Access Password and click ok. You should be able to connect to VPN.

13. If you are not able to connect to VPN, please contact IT support via [IT Direct](#) for further assistance

Points to remember:

1. User can any time reset HRA / VPN Password using <https://mspki.honeywell.com/certpas>
2. In case of issues [click here](#) for troubleshooting instructions.